TECHNICAL BULLETIN

HIKVISION®

Title:	How To Install Plug-In for Mac OS for NVR GUI V 2.3.10 or 3.1.3 and above	Version:	1.0	Date:	3/19/15
Product:	All NVR firmware, latest to v3.1. or v2.3.10				
Action Required:	None, Information only				

Issue:

Previous versions of Mac plugin v3.0.4.51 or earlier versions will not work with latest NVR firmware of v2.3.10 (76xx NVRs) or v3.1.3 (9xxx/7716 NVRs) and above. The NVR GUI page will indicate "No Plug-ins detected" even if previous Mac plugin is installed.
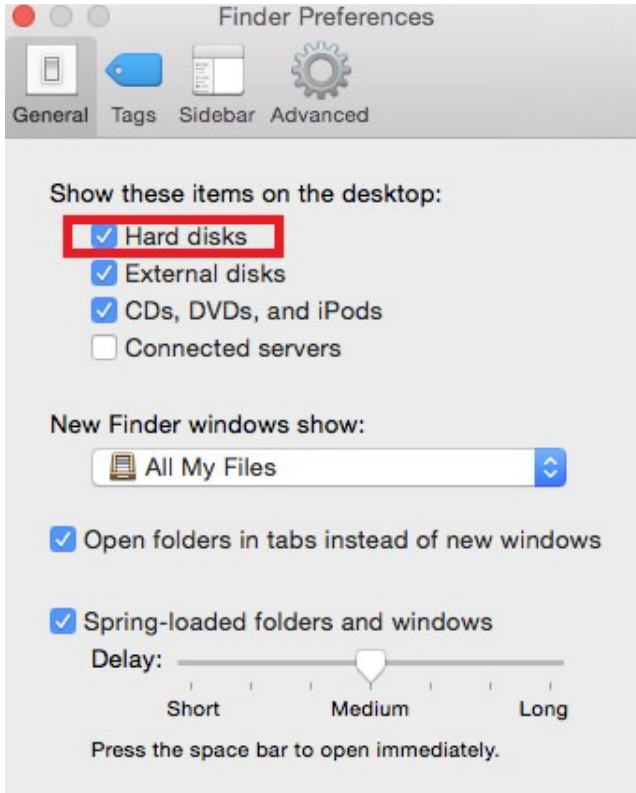
Solution:

1) First you need to delete all existing plug-ins on the Mac OS (tested with OS X Yosemite version 10.10.2)
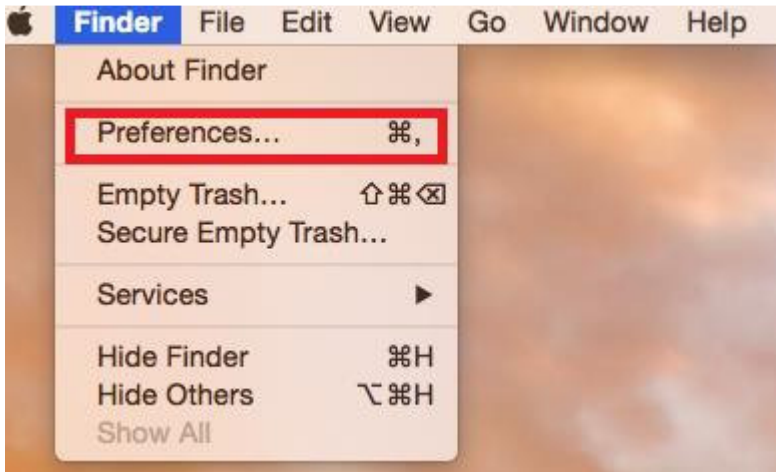
a. Enable Mac HD icon by navigating to **FINDER** and clicking on **Preferences…**

b. The Finder Preferences menu opens and select to **check "Hard disks"**

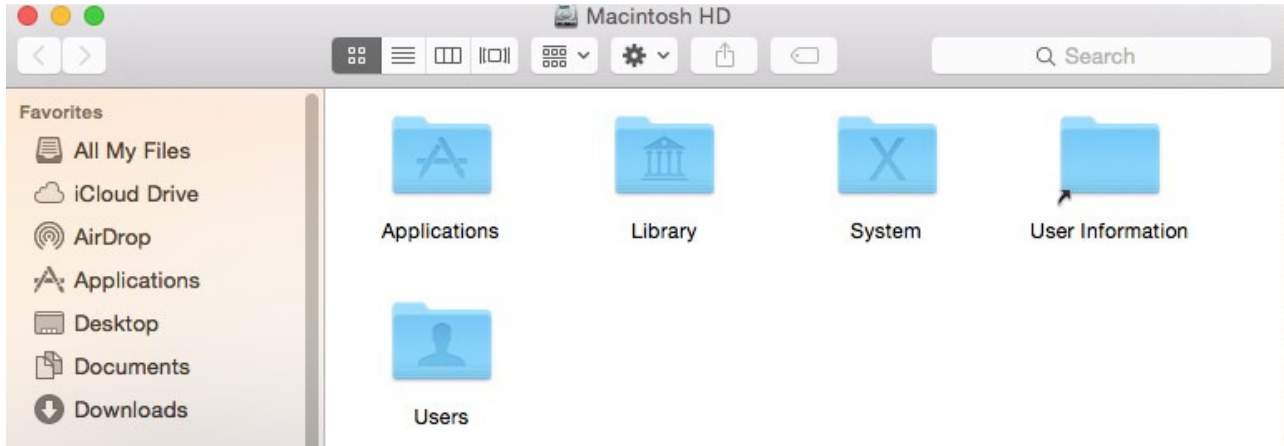| Title:	How To Install Plug-In for Mac OS for NVR GUI V 2.3.10 or 3.1.3 and above	Version:	1.0	Date:	3/19/15
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c) The **Macintosh HD** icon will appear on the desktop

2) Navigate through the Macintosh HD by click on its icon and go to **Macintosh HD > Library > Internet Plug-ins**

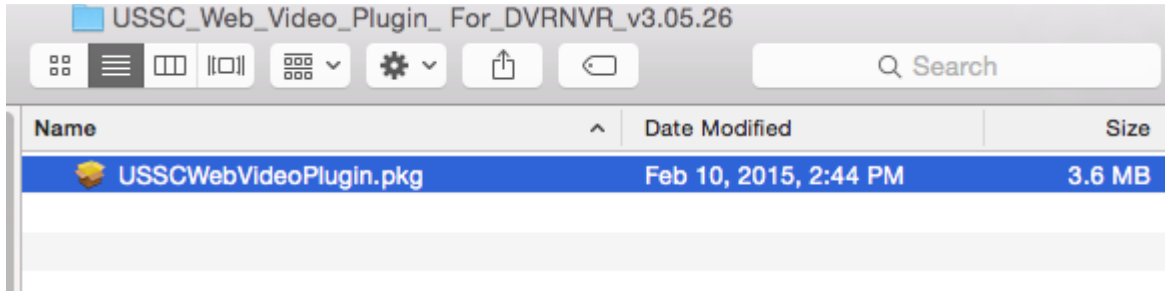| Title:	How To Install Plug-In for Mac OS for NVR GUI V 2.3.10 or 3.1.3 and above	Version:	1.0	Date:	3/19/15
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3) Remove all plugins related **to USSCWebVideoPlugin.plugin** by right-click and left-click on "Move to Trash"
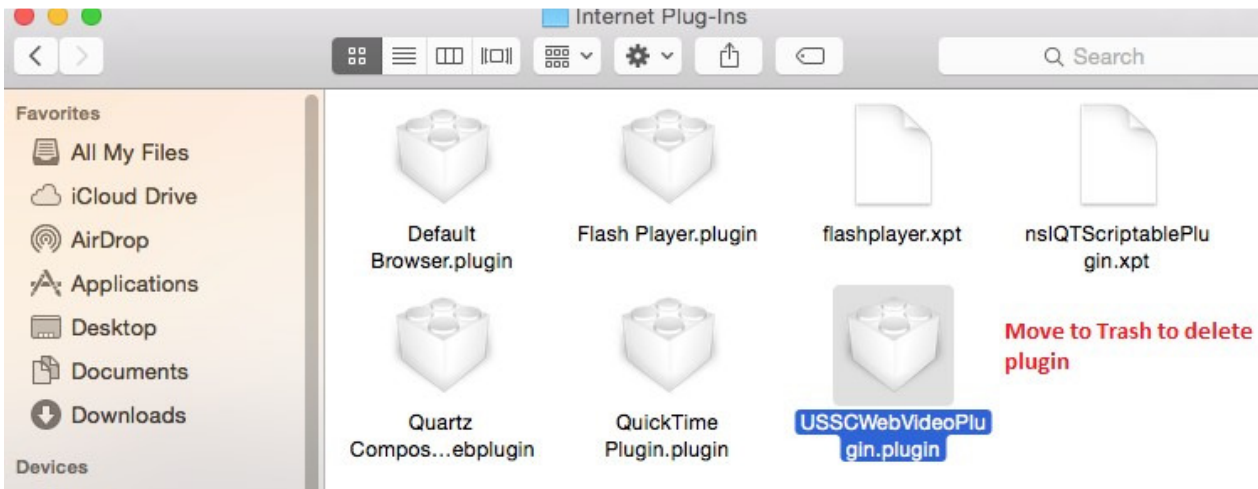
4) Once all existing USSCWebVideoPlugins have been removed, you can install the new Mac plugin by clicking on the latest **USSC_Web_Video_Plugin_For_DVRNVR_v3.05.26** package. (You will need to uncompress the ZIP file first).

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5) Enter your Mac login credentials to install this plugin.

6) Open Safari browser and enter the NVR IP address to access the Web GUI and you will be able to login and view the live cameras.

   Note: This **USSC_Web_Video_Plugin_For_DVRNVR_v3.05.26** Mac plugin is currently not available on the Hikvision website. Please contact your local Sales Engineer or technical support to receive it.