

Title:	Comment trouver la liste de compatibilité de Hik-proconnect	Version:		Date:	29/01/2022
Product:	Hik-proconnect			Page:	1 of 8

Preparation

1. Hik-proconnect pageweb

Comment trouver la liste de compatibilité de Hik-proconnect

1. Login sur la page web de Hik-proconnect

The screenshot displays the Hik-ProConnect web interface. On the left is a navigation sidebar with icons for Home, Messages, Site, Exception, Reports, Analytics, Settings, Mail, and Help. The main content area features several service cards:

- Check device regularly and quickly and provide dashboard to show device status clearly.** Add device first before you can access device health monitoring.
- Exception Notification**
If there are device exception, communication failure, HDD exception, low battery, etc., you will be notified by Hik-ProConnect Portal, Mobile Client, or emails. Exception logs will be retained for 7 days for debugging. Add device first before you can access exception notification.
- Hik-ProConnect Cloud Storage Solution**
Cloud storage, videos being stored on cloud, can overcome the risk of losing critical video because of the recorder being stolen, overwriting footage, or malfunctioning when no one notices. Includes buttons for [Add Cloud Storage Device](#) and [Learn More](#).

At the bottom, there is a section for **More Value-Added Services** with a note: "Set related service on Site Details page after adding device(s)."

On the right, a sidebar contains:


- How to Add Site, Devices and Invite Owner (Hot)
- Hik-ProConnect Flyer (Hot)
- Tools
- Help
 - Any questions about device compatibility? **Device Compatibility List** (highlighted with a red box)
 - Any questions about operations on the Portal? [User Manual](#)
 - Any questions about features and performance? [Datasheet](#)
 - Any questions about new features of the current version? [What's New](#)

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2. Cliquer Device Compatibility List

① If you do not find a required device model in the compatibility list, you can fill in the complete name of the device model (e.g., DS-7604NI-Q1) and [Send Feedback](#) here. After we receive the feedback, we will assess the possibility of making Hik-ProConnect compatible with the device model. If it is possible, we will add the device model to the compatibility list in time.

[Cover](#) **Compatibility List** [Cloud Attendance](#) [Cloud Storage Service via NVR](#) [Cloud Storage Service via Box](#) [Old Firmware via Box](#) [Temperature Screening](#)



Hik-ProConnect V1.9.0

Compatibility List of HIKVISION Products

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3. Cherchez la référence d'appareil

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① Devices not on the list can also be added to Hik-ProConnect. However, some of the device functionalities might be unavailable.

Seri...	Device Type	Device Series	Device Model	Firmware Version	Live View / Playba...	Device Remote Upg...	Remote Configuration
1	Network Video Rec...	K Series	DS-7604NI-K1	V4.30.005	✓	✓	P2P: device ✓ P2P: Cameras Linked to the NVRV IP/Domain/Hik-Connect DDNS: ✓
2	Network Video Rec...	K Series	DS-7604NI-K1(B)	V4.30.005	✓	✓	P2P: device ✓ P2P: Cameras Linked to the NVR IP/Domain/Hik-Connect DDNS: ✓
3	Network Video Rec...	K Series	DS-7604NI-K1/4P	V4.30.005	✓	✓	P2P: device ✓ P2P: Cameras Linked to the NVRV IP/Domain/Hik-Connect DDNS: ✓
4	Network Video Rec...	K Series	DS-7604NI-K1/4P(B)	V4.30.005	✓	✓	P2P: device ✓ P2P: Cameras Linked to the NVR IP/Domain/Hik-Connect DDNS: ✓

Total 1215

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