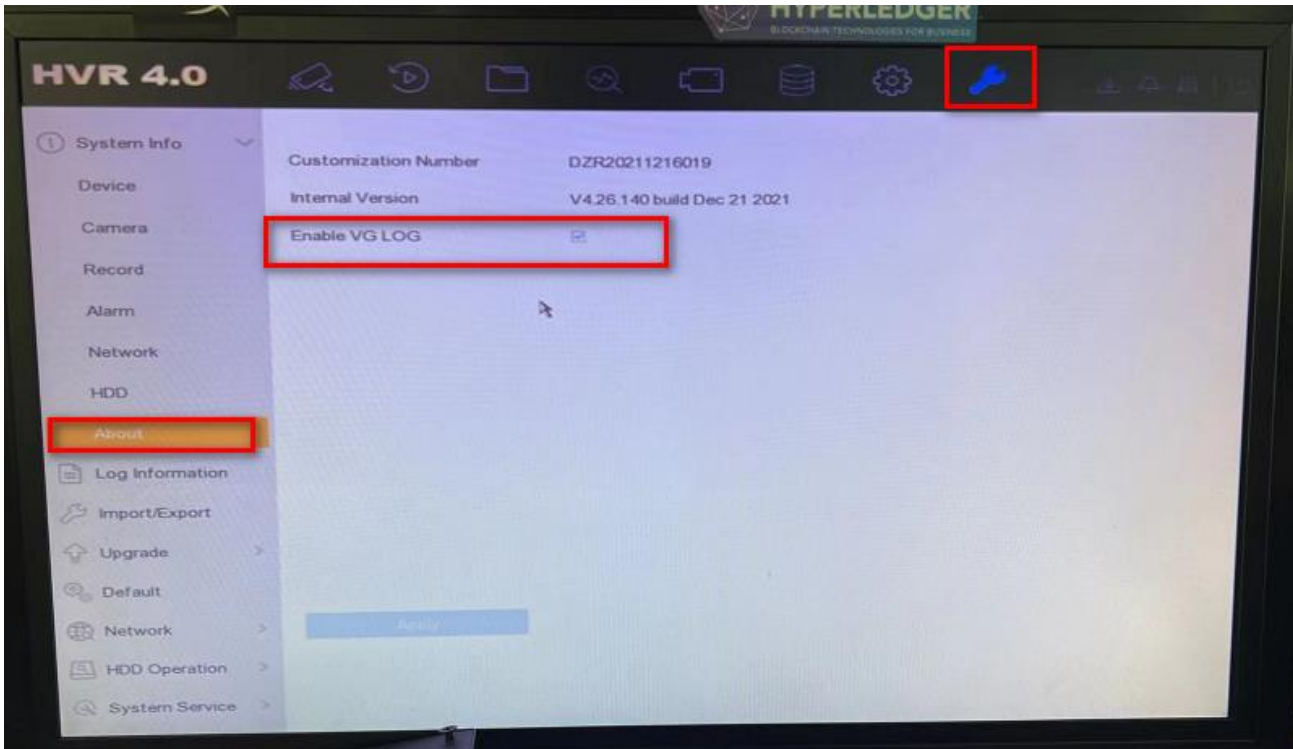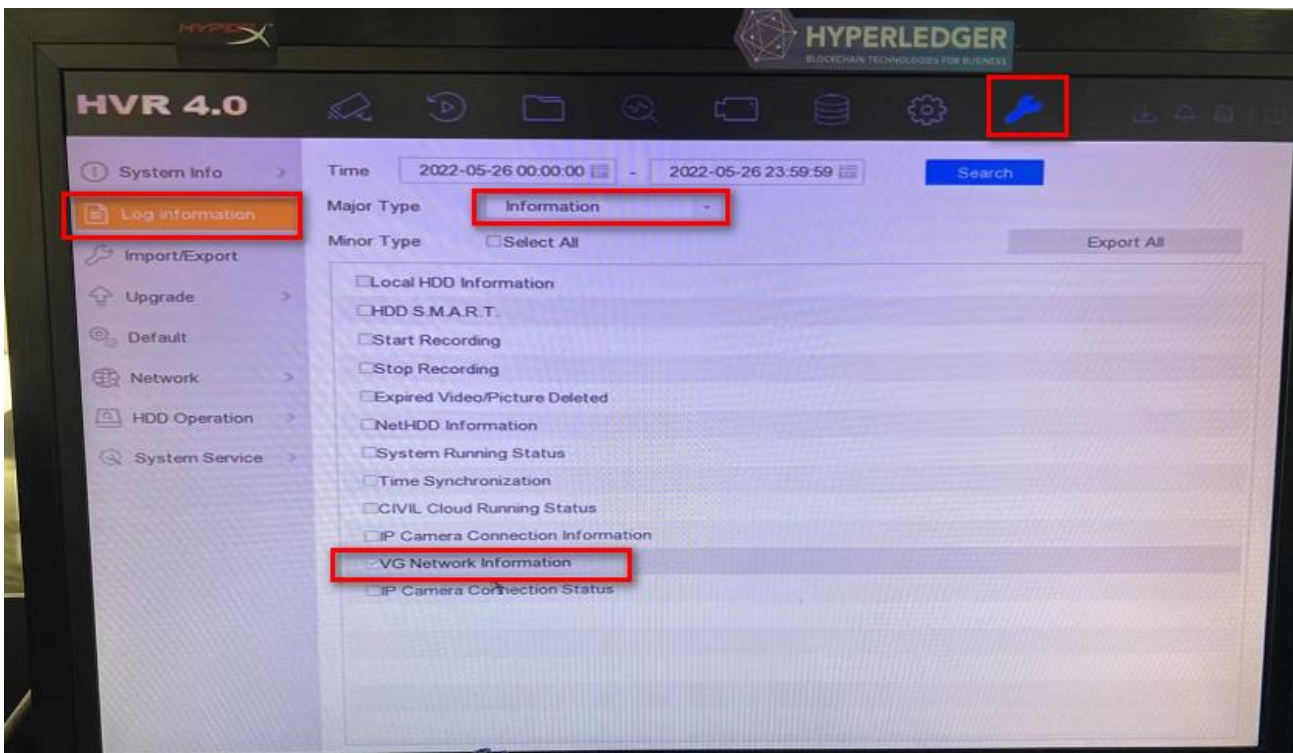# How to Collect VG log from DVR

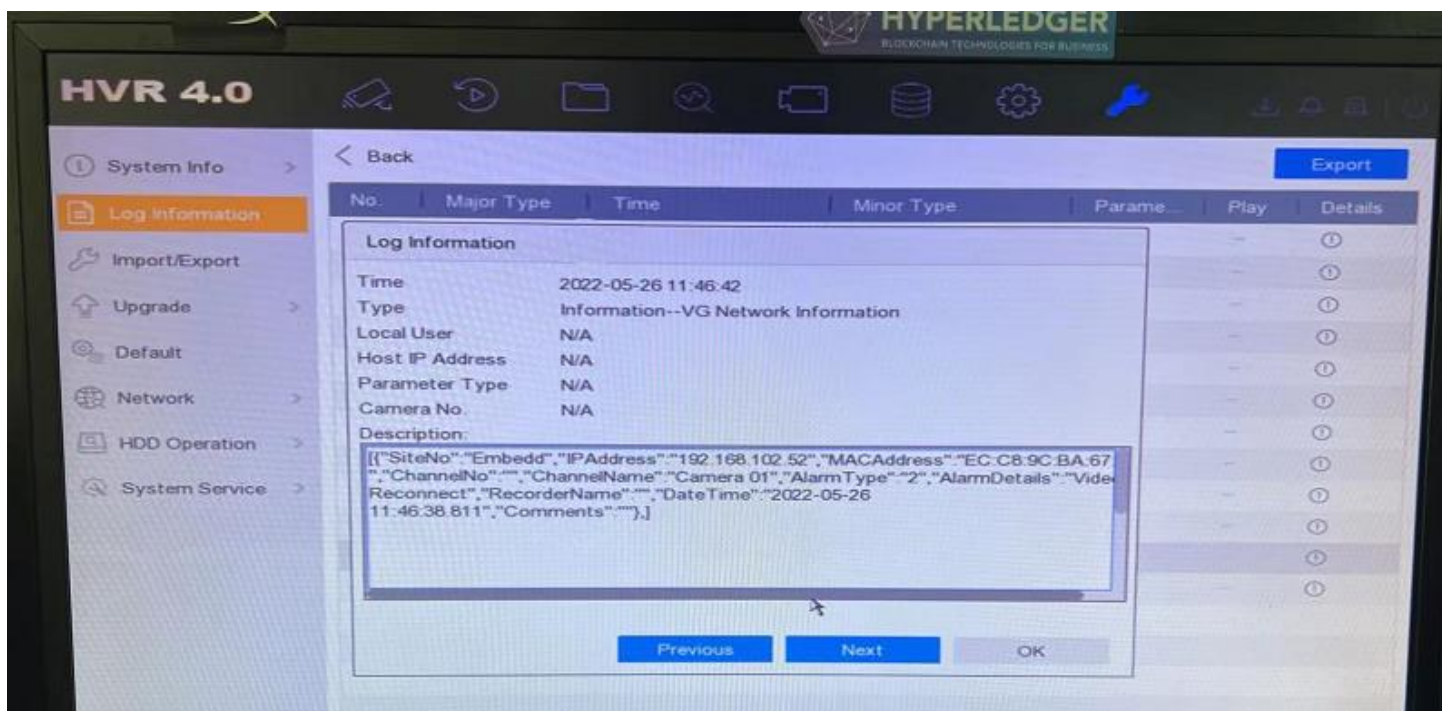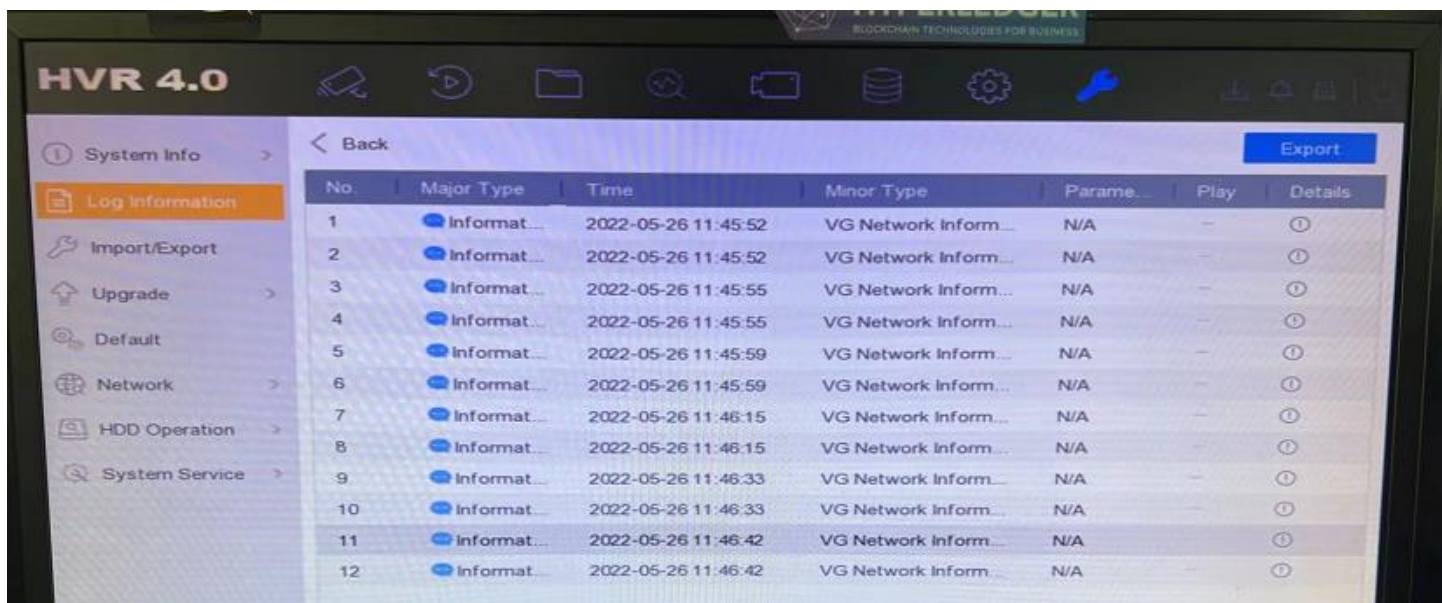Make sure below option available in DVR, if no option use other document.

Enable VG LOG

Register VG, Generate all log.

Export all log and sent to us, or verify.

This Log is same packet capture, save as Txt.